





ANNUAL REPORT 2021

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Towards a strategic vision



Melba Barnett

It is with great pleasure that we present the annual report for 2021, a year in which we focused on improving our services, in line with our mission and vision.

Last year, Profamilia's clinical program provided nearly one million services to 163,900 people through seven clinical centers located in different areas of the country. This figure includes 409,000,265 sexual and reproductive health (SRH) services.

Profamilia took great steps towards strengthening its mission and vision with the expansion and remodeling of site 2 of the Herrera clinic, which increases the proposal of health services in West Santo Domingo and surrounding areas, with state-of-the-art medical equipment and accessibility for persons with disabilities.

In the midst of the global effects of the COVID-19 pandemic, the biomedical research team conducted two studies, one (pilot) to assess the immune response of the Coronavac/Sinovac vaccine with staff from the Profamilia Evangelina Rodríguez Clinic, and another coordinated by the Ministry of Public Health on the safety and immunogenicity of a third booster dose with Pfizer, whose results were presented to the Health Cabinet and the academic community by Dr. Eddy Pérez-Then, Special Advisor of the Ministry of Health for the COVID-19 response.

The marketing program distributed more than 2 million contraceptives; 11,500 gynecological visits were made throughout the country, and started the prototype for a virtual store. In addition, we developed the brands Turquesa 20 and Turquesa 30, low-dose oral contraceptives with high levels of efficacy.

Gender violence continues to be a part of our pending agenda and that is why a high percentage of individuals who attend the Profamilia centers for medical or psychological consultation are given a test to identify signs and symptoms of violence.

Data from 2021 indicate that in 62,817 women 13 years and older who were administered the test, 6l,131 (11%), were identified as victims of some type of violence, with the highest percentage being emotional violence (61%), followed by physical violence (27%), sexual violence (20%) and childhood abuse (21%). Those who required it were referred to receive legal or psychological support.

We continue the public incidence in relation to sexual and reproductive rights, including the decriminalization of abortion in the Penal Code for three causes; that is why we accompany the different processes and public hearings, advocating for the right of women to interrupt a pregnancy when their life is in danger, when life is not viable outside the womb and when the pregnancy is the result of rape or incest.

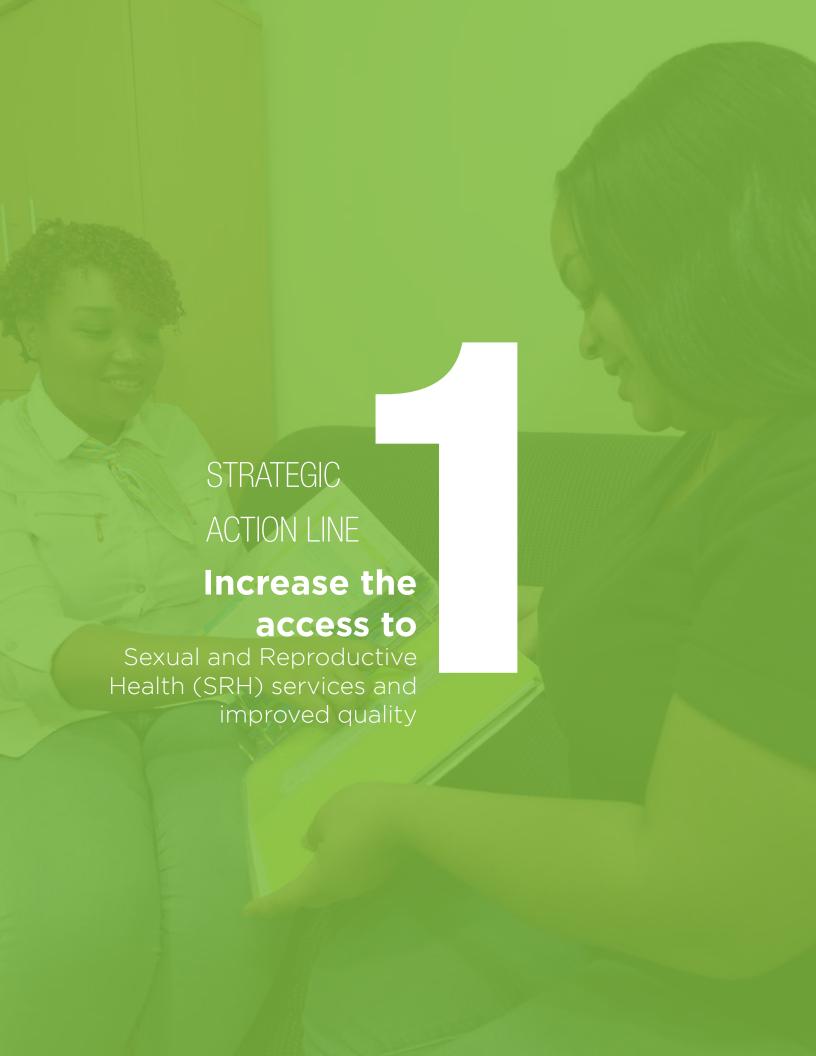
The Program Youth and Community Education trained 450 adolescents and youth on diverse issues, while 9,561 received information about comprehensive education in sexuality.

To conclude, we can say that being inclusive is a serious part of what we do, and this is proven by actions like the adaptations of the clinics, where we ensure that individuals with disabilities can access and be served with human value.

The current Board of Directors concludes the period for which it was elected, during which it has always tried to comply with the provisions and bylaws of this assembly of partners with a view to having an organization that is increasingly closer to our users, expanding and improving our services. On this occasion that we elect new authorities, I want to thank the team that accompanied me and supported me every step of the way, and also recognize the capacity of the management with whom I made the necessary commitments and decisions to strengthen and improve growth and institutional development, to make Profamilia, in its 56 years of existence, a solid and well-managed organization, as established in its bylaws.

We invite you to take a look at all the work done in 2021; visit the institutional website, our social network profiles or come to the Profamilia clinics to receive health services with the desired quality and warmth.

Melba Barnett Chair Profamilia



Sexual health, reproductive health and access to services in 2021

Profamilia closed the year 2021 with almost one million sexual and reproductive health services and medical specialties, provided through seven clinical centers located in different areas of the country.

These clinics have been furnished with modern equipment, including the procurement of imaging equipment for the Rosa Cisneros, San Francisco de Macorís and Sabana Perdida clinics, with cutting edge technology such as: mammography, sonography, digital X-ray and a densitometer.

We also completed the affiliation of three new local HMO's (ARS in Spanish): Monumental, SIMAG and Yunén. Efforts were also made to improve the payment authorization and claims system of ARS Universal.

Part of Profamilia's mission and values is to facilitate the access to quality health services and to satisfy the needs in sexual and reproductive health of the population without any kind of discrimination or exclusion, as well as to promote their sexual and reproductive rights.



Figures and data 2021

976,493

Sexual and reproductive health services and medical specialties, which included:

409,265

sexual and reproductive health services (SRH).



During 2021 some changes were made as a result of the Covid-19 pandemic, such as the use of digital channels to access health services, especially those focusing on guidance, counseling, psychological assistance and others.

In this respect, health-related information and guidance actions were carried out through digital channels, including: 2,675 personalized information messages through WhatsApp, private messages through social networks, 13 therapeutic interventions through other virtual platforms and 57 legal tele assistance services to women victims of gender and domestic violence.

There were also direct on-site innovations, such as the portfolio expansion of the laboratory and diagnostic services in the Herrera and Evangelina Rodríguez clinics.

It was also the time for the public opening of the refurbished Herrera clinic, which now has two sites, thereby strengthening their services. The offer of diagnostic services was reinforced at the site located in Plaza Popular Herrera, which now has diagnostic







equipment for ABPM and Holter; echocardiograms and cardiology in general; biopsies; X-ray and hysterosalpingography, among other options. The new consultation room in Plaza Ceilo bears the name of Gianna Sangiovanni, in recognition of her contribution to the growth and development of Profamilia.

In addition, all the clinics were furnished with modern state-of-the-art equipment, including imaging equipment in the Rosa Cisneros and San Francisco de Macorís clinics, reinforcing the area of diagnostic images such as sonograms, x-rays and mammograms, among others.

Moreover, to reduce the waiting time, a smart shift system was installed in the Herrera clinic and the Rosa Cisneros clinic in Santiago. These actions contribute to improve the quality of the services we provide, ensure their availability and preserve their cost

Also, on the occasion of its 55th anniversary and with the interest of promoting and supporting the basic right to decide freely and responsibly the desired number of children, more than 55 women were treated at no cost during the Dr. Ruth Infante Infertility Medical Operative at the Evangelina Rodríguez Clinic, by seven volunteer assisted reproduction specialists.

Regarding psychological services, available in all our clinics and at the central office, improvements were made in therapeutic care; learning therapy was included in the San Cristóbal clinic, and publications focusing on everyday issues were made throughout the year, which included: an approach to the relationship with teenagers, psychological or emotional and sexual abuse among couples, among others. These are available in the section *Tu Psicóloga Responde* (Your Psychologist Responds) in our web page.

Marketing

2,051,786

contraceptives and health products distributed

Anticoncepción



Oral

644,495

Pilfem

48,738 Trigestrel

21,888

SINDY

79,894 Hyan

492,505

Perla

6,076 Turquesa



Injectables

24,420

FamyDepo

54,860 Cyclofemina



condoms

63,519

Original Protector

184,686

Escudo

218,790 GIN Protector

17,280

Commercial Lubricated 67,500

Sonocondon

2,579

No logo



IUD's

586 380-A

4,667

Slimline 380-A



Implant

1,333 Implanon



Emergency

14,518 Imediat













During 2021, the distribution and sale of contraceptives and health products reached 2,051,786, particularly due to the sales increase of intrauterine devices, condoms and implants.

Some of the actions carried out to improve the positioning of the brands among doctors, users and pharmacists included 36 medical operations and more than 11,500 visits to gynecologists throughout the country.

As an innovation, the Turquesa 20 and Turquesa 30 brands were introduced; two low-doses combined oral contraceptives with minimal side effects and high contraceptive efficacy, which have had a good reception in the Dominican market.

This year, the first stage of an online sales project was completed, and progress is ongoing for a virtual store or E-Commerce that will improve product distribution to the different channels: doctors, promoters and end users.

The process included market studies and the application of questionnaires that allowed the team to see the stages of desirability, viability and feasibility. With this initiative, Profamilia takes on the challenge of making contraceptive and health products more accessible to the entire population.



Counseling on SRR



Counseling on sexual and reproductive health and contraceptive methods is a fee service provided by Profamilia.

Following the onset of the Covid-19 pandemic, virtual counseling was established through different platforms to make counseling services available, especially during the period of confinement in which, the access to contraceptive methods was also very difficult.

After the most challenging stage, assessments made showed the relevance of continuing with virtual counseling; so during 2021 counseling services were offered to 2,675 people by WhatsApp, in addition to face-to-face services, for a total of 49,140 services provided throughout the year.

49,140

free counseling services

Violence screening

Screening for signs of gender-based violence (GBV) is an important component of the comprehensive health care with a gender perspective that is provided by the Profamilia clinics. All the women that attend a medical or psychological consult are screened to identify if they are victims of GBV, which is institutionalized through a protocol for the detection and comprehensive care of gender-based violence.

2021 statistical data indicate that 114,672 women over 13 years of age attended the Profamilia clinics, 62,817 of which were screened for violence.

The final results show that 61,131 women (11%) of those who were screened were identified as victims of some type of violence; the highest percentage being emotional violence (61%), followed by physical violence (27%), sexual violence (20%) and childhood abuse (21%).

Coordination between different areas of the institution is a key element for the application of the protocol, since it implies multidisciplinary care, especially in the medical, psychological and legal aspects.

In addition to the women who went through the violence screening because they went to a consultation, 10 surviving victims of trafficking, referred by the International Organization for Migration (IOM), also received care.











Health services in batey areas and neighborhoods through the mobile units

12,372

services

3,918

samples of Papanicolaou

<u> 2,640</u>

breast exams

4,250

people served

As an integral part of its institutional mission, Profamilia provides health services to people living in poverty, especially in the Greater Santo Domingo, Monte Plata and San Cristóbal, through two mobile health units.

Through regular visits, the two mobile health units provide care to the adolescent and adult population, with the aim of improving their access to quality sexual and reproductive health services, especially contraceptive methods and prevention and care of violence against women (VAW), as well as information and education for the prevention of diseases related to sexual and reproductive health for women, youth and men.

One unit visits 48 batey communities and the other reaches 13 neighborhoods. Together, they provided 12,372 services to 4,250 people.

One of the objectives of the mobile units is to work for the prevention and early detection of cervical cancer, and in this regard, 3,918 Pap smears were taken and 2,640 breast exams were performed.

61

neighborhoods and bateyes visited



Inclusion

In the interest of contributing to create an increasingly inclusive society, Profamilia makes adjustments to its facilities that ensure easy access for people with disabilities, and integrates sign language translation into audiovisual productions.

Evidence of this is the reopening of the Profamilia Herrera Clinic, which is now equipped with an elevator, larger spaces and handles in specific places to allow better movement.

It also began the remodeling process at the Sabana Perdida clinic, with the aim of improving the access to sexual and reproductive health services for people with disabilities.

The institution continues its actions focused on making information on products and services accessible to people with disabilities. In the case of the Sabana Perdida clinic, which is undergoing a remodeling process and is scheduled to re-open in 2022, an access ramp is being built in addition to enabling internal spaces to allow better movement.



Biomedical Research

The Profamilia Biomedical Research Unit made great achievements in 2021. In response to the CO-VID-19 pandemic, Profamilia made its contribution by conducting a pilot study on the immune response to the Sinovac vaccine. Staff members of the Profamilia Evangelina Rodríguez clinic participated in the study that evaluated the immune response to the Coronovac/Sinovac vaccine by measuring in blood specific neutralizing antibodies against the virus that causes COVID-19 (SARS-CoV-2).

The pilot study, conducted with a sample of 80 participants, determined that the Sinovac vaccine generated an immune response (presence of antibodies in blood) in 92.5% of the participants one month after completing the second dose of immunization. The results were presented to the Health Cabinet and had the support of the Laboratorio de Referencia, which collaborated with the free measurement of anti-S1/S2 IgG antibodies against SARS-CoV-2.

Similarly, Profamilia carried out a study coordinated by the Ministry of Public Health on the safety and immunogenicity of the application of a third booster dose with Pfizer in people who had received their complete vaccination regimen with both doses of Sinovac or Astra-Zeneca. The results of this study were presented by Dr. Eddy Pérez-Then, special adviser to the Ministry of Health for the COVID-19 response, at a press conference in the National Palace, with the presence of the President of the Republic, Luis Abinader; the Vice President, Raquel Peña; the minister of Public Health, the Health Cabinet and other authorities. Profamilia Executive Director, Magaly Caram, and researcher Vivian Brache were special guests at this event.

A study was also conducted to assess the pharmacokinetic profile of three doses of a generic version of medroxyprogesterone acetate administered subcutaneously, compared to the product in the market (104 mg/0.65 ml of Depo-subQ Provera).

Another important aspect is the dissemination of the information generated by these studies. In 2021, four articles with the results of studies carried out in previous years were published in prestigious international scientific journals.

Also, Vivian Brache, principal investigator and chief of the Biomedical Research Unit, was awarded the Medal of Merit for Dominican Women, Professional Line in Science and Technology.





During this period, efforts were made to improve the quality management of our laboratories and started the ISO 9000 certification process, undergoing an external audit of the quality of our services. Short and medium term action plans were launched to strengthen compliance with the biosafety and quality management rules.

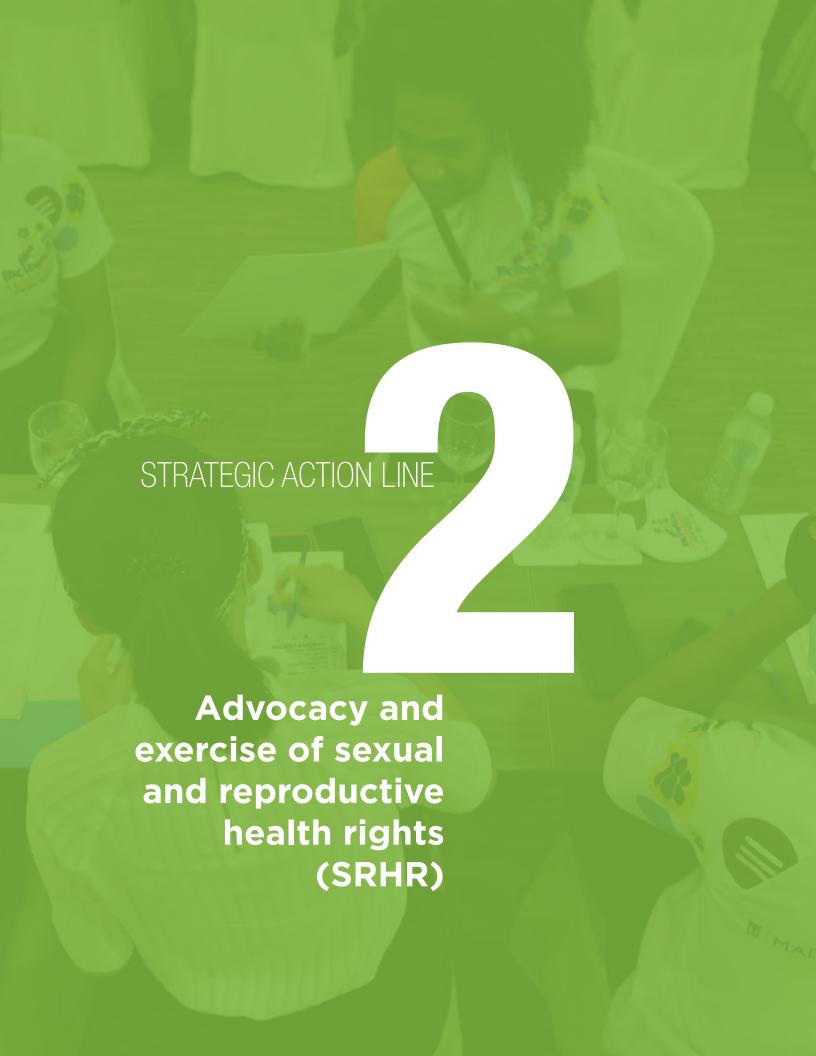
Also, as part of the continuous improvement plan, a congress on quality was carried out, for the purpose of sharing the compliance and/or progress of the improvement cycles in all the clinics, which was organized and led by the management of each site.

Similarly, with the interest of strengthening care for victims of gender-based violence, three technical roundtables were held with health providers to socialize indicators and identify strategies for timely stopping gender-based and domestic violence, addressing questions that contribute to the screening and follow-up actions to the application of the protocol and the strengthening of inter-institutional relations with local service providers of the Child Protection System.



Another significant example of results of our efforts dedicated to service quality was that 83.3% of the respondents in the user satisfaction survey gave the two highest scores, expressing that they were highly satisfied with the care and services received.

Also noteworthy is the great reception of the breastfeeding club inaugurated at the Profamilia Rosa Cisneros Clinic, which has 89 members to date.





Advocacy and exercise of SRR

Among the key outcomes in the advocacy and exercise of sexual and reproductive rights, is our incidence in the debate for the decriminalization of abortion in the Penal Code based on three causes: when the woman's life is in danger, when the pregnancy is the result of rape or incest or when life outside the womb is not viable due to fetal malformations. Also, throughout the year Profamilia worked on strengthening public opinion to favor social the social decriminalization of abortion through communication campaigns, messages on social networks, sharing various study results with different audiences and other advocacy actions.

Public policies for the prevention and care of violence against women, adolescents and girls were promoted through different studies and documents, and a Municipal Plan 2021-2024 was formulated with the consensus of community leaders, local authorities and the ministries of Santo Domingo North (SDN) to prevent violence against women.

This plan was suppoted by the Mayor's Office of SDN and described as a significant advance in terms of security and protection for women. It contains a detailed description of the methodology used and presents five core issues as priorities: prevention, detection, comprehensive care, comprehensive recovery and coordination.











The advocacy and promotion of sexual and reproductive rights become more consistent when they are community-based and are on the agenda of local governments. Agreements signed in 2020 with political candidates from the municipalities of Santo Domingo North and Santo Domingo West to promote issues related to sexual and reproductive health and rights in municipal management, were symbolically endorsed in 2021 by technicians from both city halls, in line with their assigned role by the National Development Strategy (NDE) and the country's commitments to the Sustainable Development Goals (SDG).

Similarly, a budgetary analysis system was developed to monitor gender equality and the empowerment of women in the SDN and SDO municipalities and to allocate public funds for that purpose.

Also, as an attempt to have a closer approach between the institution and local governments and a step by the authorities in recognition of the needs of civil society to exercise their civil, social and political rights, the municipal chief of the San Francisco de Macorís Youth expressed his public commitment to allocate financial resources from the city council to initiatives targeting young people in the community and related to SRHR.

Other actions include a diagnostic exercise of the care services available for women victims of violence in Santo Domingo North, mainly to determine the actual staff and tools available in the 18 Health Centers from the Public Health Network and Primary Care Units [Centros de Salud de la Red Pública y Unidades de Atención Primaria (UNAP)].

Access to information and education and sexual and reproductive health and rights

During 2021, young people joined in for the development of audiovisual materials and concepts on political incidence by conceptualizing and designing community murals that promote political messages on health and sexual and reproductive rights. Also, a digital platform consisting of seven modules was designed and developed for the training cycle of young people and youth structures on gender and rights and political incidence in local governments.

450 adolescents and youth were trained on gender, rights, life skills, prevention of violence and new masculinities, SRR, work methodology in peer education and advocacy among others, while 9,561 youth peers were reached and given information on comprehensive sex education.

In addition, 70 adult female promoters were trained in the sexual and reproductive rights of women, 43 of them in gender and violence issues, including the route to denounce abuse.









Messages in the media and social networks/Communication

In this period we placed more than 14 million printed and digital messages on health and sexual and reproductive rights, while in the social networks our Instagram profile shows over 20K followers, with a sustained increase.

In the area of communication, 2021 was a year of internal strengthening that received great support, evidenced in the response of the people. At the age of 55, Profamilia had a meeting with the people who have been a part of the institution, who told their experience in less than a minute, with a "Profamilia taught me..." ["Profamilia me ensenó..."], available on our YouTube channel.

It was an action linked to the anniversary and included the creation of a logo that was added to the institutional signature and the screen start of the office computers as the official logo until March 2022. The diversity of our tasks was also promoted by showing a more comprehensive image of our institutional work.

The Covid-19 pandemic changed the rules in many aspects, including how to reach people, both through traditional channels and virtually, which forced us to rethink strategies, explore the best use of social networks and the presentation of different communication products.





14,654,276

printed messages on health, sexual and reproductive rights placed on social networks and the media

1,469

messages posted on social networks

20,000

Instagram followers



Human Management



As part of the actions implemented in 2021, medical assessments were applied to 95 employees, administrative and medical, to comply with the Safety and Health at Work Program. There was also ongoing monitoring, control and testing for Covid-19 cases among the staff.

The institution was part of the national drill of an earthquake with a 7.7 magnitude on the Richter scale and an epicenter in the city of Santiago, during which we verified that overall behavior followed the established standards.

70 job positions were reviewed in order to end inequalities in posts with different evaluations and to achieve salary standardization with a fair reward system. This process was led by an external consultant and resulted in the development of a new salary scale for the entire organization.

The Human Management area carried out an extensive program of 54 trainings for officials and employees, with the purpose of strengthening and improving their performance in their current positions in order to be prepared to hold new positions in the future.

In terms of staff recruitment, efforts were made so that they increasingly have the necessary skills and expertise for good performance in order to yield the best outcomes.



Economy and sustainability



In 2021, the institution surpassed its financial results compared to those of 2020, thanks to the efforts made by the clinical, marketing and general management.

Profamilia is known for having objection-free external audits and for its transparency and accountability to donors and government officials that so require. It also displays its results to the general public, with the annual publication on its website of the general audit carried out by an independent professional firm.

Likewise, the institution's accounts receivable were kept within the maturity limits established in the institutional policy and 100% of the goals were achieved, both in billing and collection.

During this period, the requirements for the delivery of financial and programmatic reports and statistical data to donors were effectively complied with.

Continuous improvement

This area provided support to different management areas, including: Supply and Services, Marketing, Human Management, Billing and Collections, Budget, and Administration & Finance in carrying out follow-up actions to the action plans established from audit results and other follow-up activities.

In the same way, a definition of content was made to support the institutional clinics in the implementation of the SAP business management and data management system, which allows identifying the entry channel for new users.

Nine process models were developed related to analysis, documentation, problem identification, accompaniment, audits and governance models, among others; as well as six policies and procedures on credit, equipment reserves, disbursement, billing of patients in emergency, hospitalization and outpatient.

Also, in line with the trend of preserving the documentation that makes up the institutional history and the best use of our physical space, a diagnosis was made on documental management to determine the knowledge, practices and needs that the institution has in this aspect. This was done in a participatory process of acceptance and commitment of all the clinics and areas with the changes that will generate a new form of documental management foreseen to be implemented by the Continuous Improvement Management.



Evaluation and Monitoring

Among the actions for monitoring and evaluating the quality of the service provided in the institutional health centers, information was collected for the 2021 satisfaction survey, with the inclusion of new information on care for gender-based violence and on our users' knowledge and attitudes about what Profamilia is and what it does.

The issue of access to technology and information was also addressed to value the interest of our users in making their appointments through technological means.

Significant progress was made in the regulation of the system of indicators, establishing guidelines for its inclusion in the annual work plan of each area. Priority indicators for the year were included, as well as a procedure to establish them for performance evaluation and the timely registration in the corresponding platform. During 2021, the monitoring and evaluation area of Profamilia had the support of the internship program Columbia-UASD 2021, which served as the basis for the 2017-2020



data analysis on different variables of the Electronic Clinical History (ECH), related with the key characteristics of our users, mainly diagnoses made and family planning patterns.

Through the revision of around 740 records and more than 222 clients, this process also allowed to know about the quality of the data that is registered in the ECH..



Environmental awareness

Promoting environmental awareness with socially responsible practices contributes to generate a positive impact on the institution, both internally and externally. With small details, the Profamilia brand is projected as an institution that believes in social development, justice, equity and, furthermore, is socially responsible with the care of the environment.

We maintain the practice of eliminating the use of disposable plastics and replacing them with reusable utensils, such as cups and glasses, plates and spoons.

The initiative of recycling that we started a few years ago is also maintained, collecting plastic bottles in our central office and the Evangelina Rodríguez clinic, in coordination with the industries association of the Dominican Republic [Asociación de Industrias de la República Dominicana (AIRD)].



General Management

Among the actions for institutional strengthening carried out by the Board of Directors and the Executive Director, stands out the selection of Profamilia, together with other organizations, to integrate the Council of the National Center for the Development and Promotion of Non-Profit Associations [Consejo del Centro Nacional de Fomento y Promoción de las Asociaciones sin Fines de Lucro (CASFL)].

As part of this, the Board made the commitment to continue working with the Dominican State and the other sworn institutions to advocate for the voices of social organizations to be heard and valued for consultation in the Government's development policy-making process, as well as an equitable channeling and transparent management of resources.

The organizations chosen for the period 2021-2023 are: Profamilia, represented by Melba Barnett, Chair of the Board of Directors, the Dominican Rehabilitation Association [Asociación Dominicana de Rehabilitación], the Foundation Red de Misericordia; the Institute for the Deaf [Instituto de Ayuda al Sordo Santa Rosa] and the Foundation Sur Futuro.

Board of Directors 2020-2022

In the center Melba Barnett - Chair:

- · Francisco Álvarez Valdez Vice-president
- Ivelisse Rosario Treasurer
- Millizen Uribe Secretary
- · Jocelyn Caminero Member
- Amelia Vicini Member
- · Víctor Rosario Member
- Ana Navarro Alternate Vice chair
- Milcíades Albert Alternate Secretary
- Yildalina Tatem Alternate Member
- Arlette Palacios Alternate Member
- Radhive Pérez Alternate Member

Profamilia was also selected as one of the 3 civil society organizations that are part of the Cabinet of Women, Girls and Adolescents, which is led by the Ministry of Women.

In another aspect, in 2021 the office of the Executive Director provided follow-up to the fulfillment of the Strategic Plan ending in 2022 and the steps for the formulation of the new plan that must begin in 2023, taking into account the development of the current plan, environmental threats, the reorganization of conservative forces, internal innovations and the change of government, among other aspects.

During 2021, with the collaboration of a Board member who is a marketing specialist, the structure of the Marketing Management was assessed and adjusted, with the aim of integrating all institutional activities requiring marketing, especially focused on the clinics and institutional services.

Thinking about growth and greater opportunities to provide health services to people with fewer financial resources, we received a donation of a plot in Los Alcarrizos, Santo Domingo West, where the construction of a new Profamilia clinic will begin. This was achieved through a negotiation process with the municipal authorities and the efforts of the alternate vice -president of the Board of Directors.

The projects for prevention and care for violence against women, implemented with funding channeled by CIDEAL, contributed to strengthen our services to women victims of gender or domestic violence, as well as to actively enhance our advocacy efforts with the various ministries.

The "Incidencia Ciudadana" ["Citizen Advocacy"] project, financed by Oxfam/Madrid City Council also concluded, which fulfilled the objective of carrying out actions to secure greater guarantees for gender equality, with an emphasis on sexual and reproductive health and rights. It was implemented in the province of Santo Domingo.

Our donors

The successful implementation of Profamilia's annual work plan, both in terms of sexual and reproductive health services and other medical specialties provided through the clinical program, as well as actions on education and promotion of human rights and, in general, all the institutional work, is possible thanks to the support of national and international donors, as well as the Dominican State.

We acknowledge and appreciate their support and the trust placed on the institution's efficient financial management and accountability.

- The Dominican Government through the Ministry of Public Health
- European Economic Community / European Union
- Family Health International /FHI
- CONAVIHSIDA
- Embassy of Canada
- · CIDEAL/ Madrid City Council
- CIDEAL/ Castilla La Mancha
- OXFAM
- Fos Feminista
- IDCP/Global Fund
- Fundación Atenea
- FHI360 The Science of Improving Lives
- Clara Lionel Foundation
- Fundación Atenea





















Patronato de Lucha Contra la Lepra, Inc. Instituto Dermatológico Dominicano y Cirugía de Piel "Dr. Huberto Bogaert Díaz"









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