



2020

ANNUAL
REPORT

2020



ANNUAL REPORT 2020

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MESSAGE FROM THE BOARD CHAIR

Changes and Growth in the Face of Adversity

Melba Barnett



We had only started planning for 2020 when suddenly, a word we had seen in history books and in some apocalyptic science fiction movies became terrifyingly real: pandemic.

It made the whole world kneel; rich and poor were immersed in the same uncertainty and fear came, the doubts, confinement, new learnings, unexpected changes and twists, new experiences and a trail of death and pain; economies collapsed, and the weaknesses of health systems, especially in the poorest countries, were exposed.

The virus also arrived in the country, in a year with two upcoming electoral processes, and it brought us great challenges, with all conceivable doubts concerning health and the economy, with the subsequent loss of jobs and especially of loved ones, which were counted every morning and reduced to painful numbers.

On March 20 2020 the Government closed all activities and we were confined, while being bombarded with information and misinformation, facing the unknown as we watched how with every turn of the calendar, the access for women and young people to sexual and reproductive health, particularly to contraceptive methods, was increasingly difficult.

In the midst of this panorama, at Profamilia we never lost the focus of our institutional commitment, and we found new ways to guarantee the continuity of our services through telemedicine, psychological and legal telecare, ensuring the biosafety of our medical and administrative staff as well as our users using the appropriate technological tools and equipment.

We joined digital platforms to reach the population with educational and advocacy activities, using WhatsApp to provide counseling on the use of contraceptives as well as legal advice and information by phone, free psychological support and continuous information through the Contact Center and social media.

Applying the new guidelines on collective behavior and observing the measures issued by the Ministry of Health, in 2020 our seven clinics in Santo Domingo, San Cristóbal, Santiago and San Francisco de Macorís serviced 140,656 people and provided 783,222 health services.

The Mobile Unit (neighborhood and community) soon resumed its work and offered 2,292 direct services on sexual and reproductive health and family medicine to 1,225 people living in poor vulnerable communities.

Among so many challenges, in Profamilia we take into account many aspects of care, never forgetting one of the most vulnerable segments; consequently, 175,341 services were provided to 37,933 youth and adolescents.

In the first quarter of 2020 revenues showed an implementation of 115% in relation to that year's target; however, the impact of the COVID-19 pandemic was felt and during the April-June trimester we saw a 56% drop, April and May being the most critical months.

With the population isolated in their homes, the marketing department made an effort to maintain the supply of contraceptives in pharmacies throughout the country and took advantage of virtual platforms to reach the younger population who spent their most of their time on-line.

The Social Marketing program with the support of the Supply and Service Management designed a teamwork strategy for sales and on-time deliveries to our clients which boosted the program's income and the area recovery.

We acknowledge the Rosa Cisneros Clinic in Santiago, which kept the emergency and hospitalization areas permanently available, and also recognize the efforts of the administrative and financial department, which ensured the timely delivery of reports to the donors and to the Board of Directors, as well as the other areas, some teleworking, that kept the institution active.

After the first confinement, the clinics quickly returned to work, complying with the measures on social distancing and use of masks and respecting curfews.

Starting in June, the clinical program began its recovery with an average monthly performance of 85%, to end by 31 December with a cumulative performance of 93%.

2020 was a year marked by changes and by learnings that in our reality added to the tensions due to the health crisis, the policies and social pressure. Summarizing those twelve months along these lines is difficult.

We invite you to continue reading this annual report, which illustrates how Profamilia made every effort to continue offering services and a friendly hand to all our users during these times of need. How we reinvented ourselves, being resilient, to keep up with the processes of quality improvement and the activities that make us the leading sexual and reproductive health service provider.

A handwritten signature in black ink, appearing to read 'Melba Barnett'.

Melba Barnett
Presidenta Profamilia

So that we no

On March 1 2020 the first case of COVID-19 was confirmed in our country and the state of emergency was declared on the 19th, with one person deceased and 21 infected. The Congress of the Republic issued a resolution authorizing the President, Danilo Medina, to create the decree that would mark the first quarantine phase; the curfew came the next day.

The Profamilia clinics were temporarily closed, with the exception of the emergency and hospitalization services at the Rosa Cisneros Clinic in Santiago, which remained open, strictly following the established health measures.

In light of the uncertainty originated by the global health crisis, sexual and reproductive health went to a secondary level, while grandparents, mothers, fathers, known professionals, artists, politicians were dying in the county; people whose lives were becoming part of a number that was increasing every morning.

After the initial moment of confusion, in Profamilia we took on the challenge of ensuring the continuity of our services.

The disposition of the medical and administrative staff of the clinics, the prevention measures, the teamwork and intensive use of the electronic media and social networks promoting our services and products were all instrumental.

To achieve this, we setup a reliable health security system, so we dressed our health service providers with Personal Protective Equipment (PPE), we focused on protecting the population that demanded services, we kept the information on the website updated and established the digital appointments system.

The number of infected people was rising exponentially; unemployment was increasing, the issue of sexual and reproductive rights was deferred

never forget

for almost 9 months, while in Profamilia we kept the information service through the institutional Contact Center, strengthened the use of social media, provided psychological support by telemedicine, legal advice by phone and WhatsApp, and provided counseling on contraceptive use.

We were concerned, and still are, with the negative impact of the pandemic on sexual and reproductive health due to the difficulties faced by the vulnerable population to access contraceptives. That is why we strive in improving the logistics processes that will ensure their availability in institutional clinics and pharmacies nationwide, and we create channels to supply contraceptives to the networks of health promoters in rural communities.

The quarantine posed a new challenge for women, especially those who were victims of gender-based violence, since by spending more time at home with their aggressors, they exposed themselves to moments of tension; so we decided to talk about violence prevention, gender equity, prevention of teenage pregnancy, and other issues that became important due to confinement situations that led to sexual assaults.

Throughout 2020 we were more resilient than ever; we made the necessary changes to adapt to the new reality and with solidarity we contributed to the community responding to the motto of our Executive Management:

In Profamilia, the only continuum is change!

*Faltó esta traducción
(pudo perderse en el
cambio de formato)*

*Incremento del acceso a
servicios de salud sexual
y salud reproductiva y
mejora de la calidad*

STRATEGIC ACTION LINE

In Profamilia we make sure that the population, especially those with limited financial resources, has more and better access to sexual and reproductive health services, education and products, responding to their needs with a comprehensive approach based on a self-managed model that allowed us, in the midst of the pandemic, to provide 786,106 health services to 142,274 people during 2020.



IN 2020 WE
PROVIDED

330,646

Sexual and reproductive health services, among which we highlight the following:

74,187 GYNECOLOGY
CONSULTS

10,620 UROLOGY
CONSULTS

2,782 INFERTILITY
CONSULTS

22,467 PEDIATRIC
CONSULTS

6,295 PSYCHOLOGY
CONSULTS

Likewise, in 2020 we provided care in other areas and medical specialties, which reached

455,460 services.

MARKETING

Access to contraceptives and other health products

During 2020 the number of contraceptives and other health products distributed reached a total of 1,895,041, of which oral contraceptives rose 45% above the 2019 figures, with a 23% increase in the distribution of injectable contraceptives in comparison with the previous year.

Part of the success, stability and self-management of the institution is due to the marketing of contraceptives, pregnancy tests, prenatal vitamins and other products that are incorporated every day. During 2020, the injectable contraceptive Cyclofémina retained market leadership; that same year we obtained the sanitary registration for the distribution of the latest generation oral contraceptives Turquesa 20 and Turquesa 30

Overall, through its different programs, including social marketing, Profamilia distributed 2,013,177 contraceptives and other products, as outlined below:



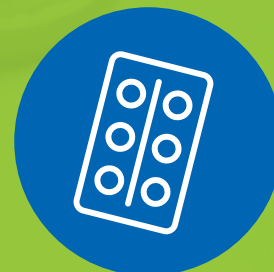
| | |
|----------------------------|-----------|
| Oral contraceptives | 1,340,187 |
| Injectable | 104,267 |
| Condoms | 476,191 |
| Intrauterine Devices (IUD) | 6,154 |
| Implants | 2,363 |
| Emergency contraceptives | 27,628 |
| Other products | 56,387 |

EN EL AÑO 2020

PROFAMILIA DISTRIBUTED

2,013,177

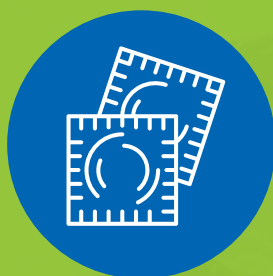
Contraceptives and other products



Oral contraceptives
1,340,187



Injectables
104,267



Condoms
476,191



Intrauterine devices (IUD)
6,154



Implants
2,363



Emergency contraceptives
27,628



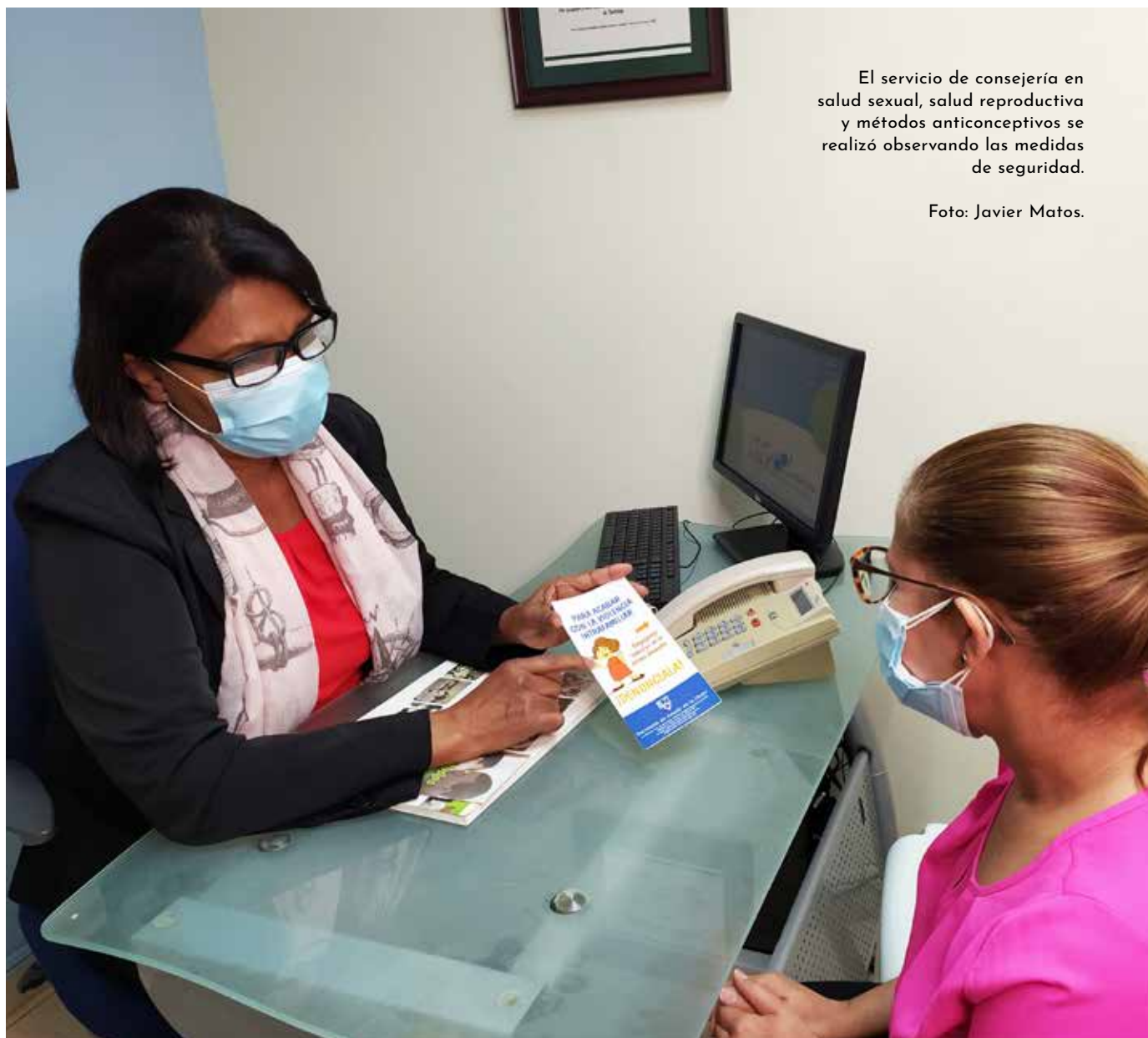
Other products
56,387



Counseling on sexual and reproductive health and contraceptive methods was provided by WhatsApp.

COUNSELING ON SEXUAL AND REPRODUCTIVE HEALTH AND CONTRACEPTIVE METHODS

When a person decides to start the use of a contraceptive method or change the one they are using, we recommend a free consultation of counseling on sexual and reproductive health and contraceptive methods with our professionals who will clarify any doubts, explain the use of the different methods and help them decide the most appropriate according to their need, health, financial situation or lifestyle.



DETECTION OF VIOLENCE IN PROFAMILIA CLINICS

Violence has various manifestations and it places women and girls in a vulnerable situation; that is why at the Profamilia clinics we apply a violence detection test to all our female users 13 years and older as part of their electronic medical history. Thanks to this approach, in 2020 we identified 4,240 cases of users who reported being victims of gender or domestic violence among the 55,794 women who were given the violence detection test.

Fulfilling the institutional commitment to contribute to the reduction of sexist violence, at the Profamilia Herrera, Sabana Perdida and Evangelina Rodríguez clinics in the Greater Santo Domingo, during 2020 we offered free legal counseling to users who requested it and 56 women were provided care.



MOBILE HEALTH UNIT [UNIDAD MÓVIL DE SALUD (UMS)]



Comprehensive health services, health education, family medicine, as well as sexual and reproductive health services are given by Profamilia in Mobile Health Units (UMS) that reach neighborhoods and poor vulnerable communities in the Greater Santo Domingo, rural areas and bateyes. In 2020 we offered 2,292 direct services to 1,225 people.


These UMS also provided 1,008 free sexual and reproductive health services.

SEXUAL AND REPRODUCTIVE HEALTH CARE FOR VULNERABLE POPULATION

Solidarity is one of Profamilia's institutional values, expressed in the advocacy and promotion of health and sexual and reproductive rights, in the social sense of the programs and projects it develops, as well as its commitment with vulnerable populations that have limited access to quality healthcare, as envisaged in our strategic plan.

In 2020 alone, our clinics served 37,933 young people and adolescents who received 175,341 services; 5,241 of these were given coupons for free services at the clinics.

Among the population in vulnerable condition due to health reasons are people living with HIV/AIDS (PLHA). For many years, we have managed inclusion programs in the Comprehensive Care Units operating at the, Evangelina Rodríguez Profamilia clinic in Santo Domingo, the Rosa Cisneros in Santiago and San Francisco de Macorís, where we served 1,757 people with the support of the Ministry of Public Health.



Consultar con traductor/a si "populations" no se lee mejor.

INCLUSION: ACCESS FOR PEOPLE WITH DIFFERENT CAPACITIES AND NEEDS

Strengthening the quality of sexual and reproductive health care, services and products that we offer goes hand in hand with promoting knowledge management. Education is the cornerstone on which Profamilia bases its actions.

We support the concept of conscious procreation, freedom of choice and the respect for human rights: the right to knowledge, access, freedom, choice, care and health.

With this approach, in 2020 we invested in promoting the access to information and physical spaces for people with different capabilities who are recipients of our sexual and reproductive health services.

Throughout the year we promoted in social media information videos on the sexual and reproductive rights of women with disabilities, one of them created by the *Círculo de Mujeres con Discapacidad -CIMUDIS-* (Association of Women with Disabilities),

with the support of other organizations, and another one on COVID-19 prevention messages in sign language, which we shared on the digital platform @mexfamac.

As part of Profamilia's commitment with social inclusion and in the interest of increasing the access to information on the health services our clinics provide, we published and shared videos on our services that included sign language interpretation to ensure the understanding of those who are hearing impaired.

With this initiative, Profamilia joined the global trend of social inclusion by using sign language as a "natural means of expression, gesture-spatial configuration and visual perception", (20 minutes, 2019).

The final product is also subtitled and with audio for a wider scope of information to include blind people, without a hearing condition, or people with a low level of education or those who cannot read.

Cristina Francisco, a CIMUDIS executive, noted: “The sexual and reproductive rights of women with disabilities are constantly violated due to the lack of physical access to the health facilities, evidenced by the absence of access ramps and elevators, narrow doors in medical offices, narrow bathrooms and the lack of gynecological stretchers for women in wheelchairs”.

As an effective response, in September 2020 and through a cooperation agreement, CIMUDIS adapted some areas of the Evangelina Rodríguez Profamilia clinic, placing an access ramp for people with motor disability and setting up an accessible cashier as well as an adequate bathroom space.

This clinic also received an acknowledgement for being an accessible center that guarantees access to comprehensive care for women with disabilities, thereby making us part of the change that is needed for our society to be truly inclusive and respectful of their rights.



Sinks at proper height and access ramps are some of the adaptations being made in some Profamilia clinics.
Photos: Ángel de la Rosa

BIOMEDICAL RESEARCH

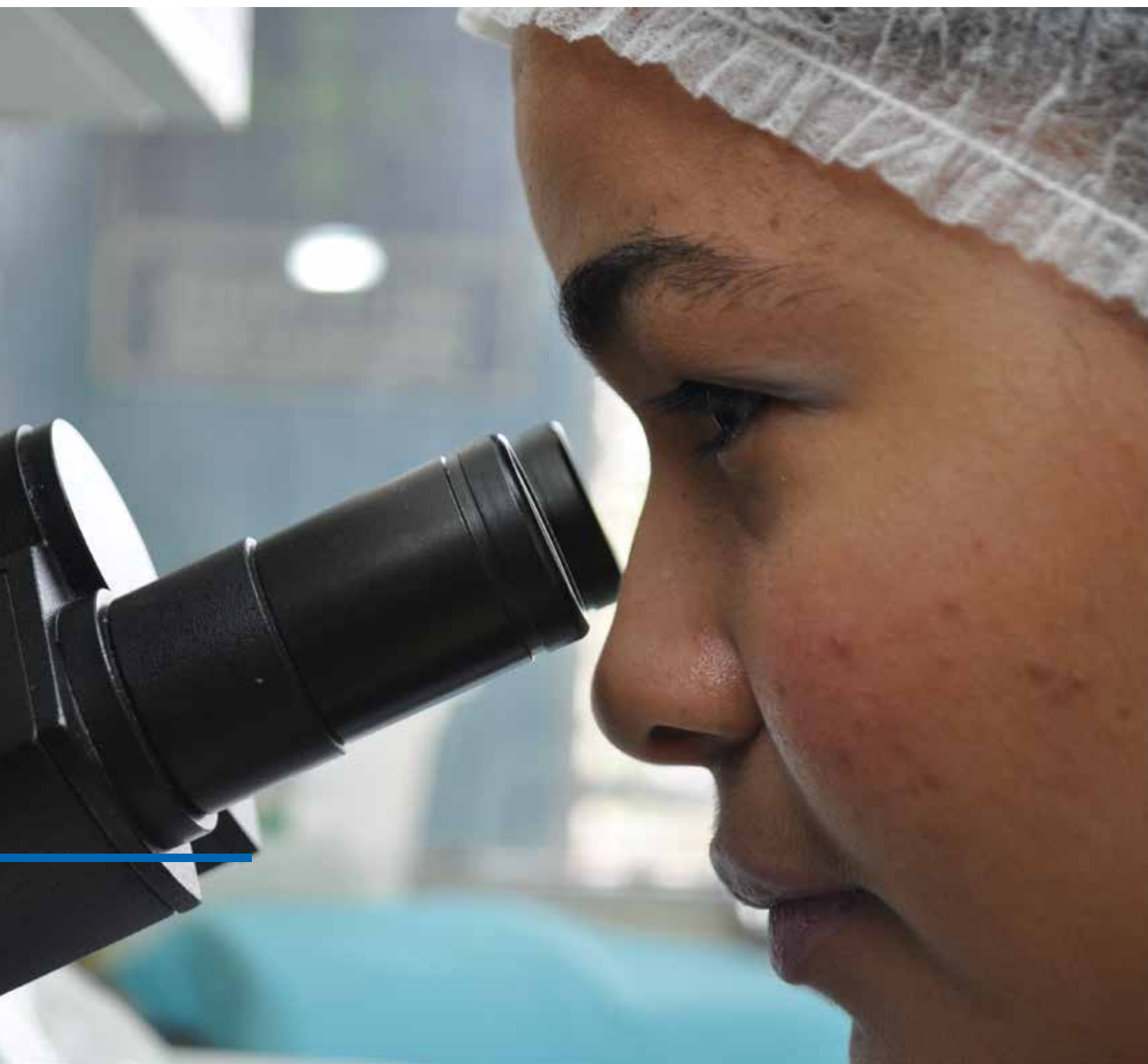
Since its creation in 1974, the Biomedical Research area in Profamilia has never stopped, and every year it carries out research and studies focused on improving sexual and reproductive health services and products, as well as refining contraceptive technology. In 2020 we completed two studies.

One of these studies is a one-year clinical trial to assess the effectiveness, safety and acceptability of Sayana® Press, injectable medroxyprogesterone acetate (MPA) for subcutaneous use, when inoculated every 4 months instead of every 3 months.

The effectiveness was excellent, and no pregnancies were reported in the 12 month follow-up, for a pregnancy rate of 0.0%.

The extension of the reinjection interval has advantages such as reducing by 25% the amount of hormone administered, reducing the delay in the return to fertility and possible dose-dependent side effects, in addition to reducing programmatic costs by administering three injections per year instead of four, which facilitates access to the injectable.

The other study completed was to evaluate the injection reaction after the administration of a subcutaneous injection of a generic formulation of the injectable medroxyprogesterone acetate, compared with the pain or topic reaction associated with the injection with Depo-Provera in the market.



QUALITY ASSURANCE





2020 was a year of great achievements and improvements in terms of quality assurance of the products and services that we offer in Profamilia, with the upgrading, design and development of protocols, procedure manuals and monitoring mechanisms in different areas.

Among the most outstanding aspects is a new care protocol for people living with HIV / AIDS (PLWHA); the development of a microbiology procedures manual and another one for images; the standardization of collection and reporting of PAP smears; management and final disposal of polluted waste; preparation of the guide for telemedicine care, as well as providing training for doctors and nurses on sexual and reproductive rights.

We made progress in the design of protocols and process monitoring mechanisms for the areas of nursing, bioanalysis, diagnostics and dentistry at the clinics, by updating job profiles, outlining the required daily tasks, as well as the development of oversight and monitoring procedures and tools.

Another aspect to which we dedicated special care was the strengthening of care for victims of gender-based violence by reviewing and updating the care protocol and its socialization, together with the care route for victims with physicians in various specialties, nurses, psychologists and counsellors. This resulted in improved detection and care for victims of gender-based violence (GBV).



*Advocacy and
exercise of sexual and
reproductive rights*

STRATEGIC ACTION LINE

2

ADVOCACY AND EXERCISE OF SEXUAL AND REPRODUCTIVE RIGHTS

During 2020 we promoted the use of social media as a strategy to reach the general public and especially young people, with messages endorsing the inclusion of the 3 causes for abortion in the Penal Code: when the health and life of the mother is at risk, when life is not viable outside the womb and when the pregnancy is the result of rape or incest.

We also launched campaigns on banning child marriage, the access to sexual and reproductive health in times of COVID and prevention of gender violence and domestic violence during the pandemic.

We influenced changes in legislations, policies and programs, highlighting that the Council of the Judiciary submitted to public hearings the action protocol at interviews centers for vulnerable people,

victims of witnesses of a crime, through closed circuit television, Gesell chamber, whose protocol was approved by the Council of the Judiciary Council.

In Profamilia we also responded to the call and focused our contributions on providing care for adult women in vulnerable situations due to gender and domestic violence and whose human rights were being violated.

We are part of the 17 state institutions and 3 civil society organizations that make up the Cabinet of Women, Adolescents and Girls, a multisectoral body created by presidential decree to ensure the effective application and design of comprehensive public policies for the prevention and eradication of violence against women.



A relevant action was our participation in the team appointed by the Ministry of the Presidency for the formulation of a draft bill to create a Comprehensive Care System for Violence against Women (VAW).

In terms of politics, we carried out arduous work advocating for the enforcement of the gender quota among the candidacies for elective positions for councilors, alternate councilors, members and deputies in the 2020 electoral processes.

2020 being a year with two electoral processes, Profamilia helped coordinate with over 400 civil society organizations in the platform PolétikaRD, to monitor and influence municipal candidates so they would include in their government proposals the demands on health and sexual and reproductive rights and gender equality.

Along the same line, we signed seven agreements with political candidates for elective offices in Santo Domingo North and six from Santo Domingo West, so that for the first time they included the issues of sexual health and reproductive health into their government proposals.

During 2020 we participated, jointly with other organizations, in the development of a regional campaign by Amnesty International on comprehensive sexual and reproductive health and rights called #ESIgualdad to be launched in 2021.

We participated in influential meetings with the new congressmen regarding the bill for the Penal Code and the inclusion of the decriminalization of abortion in 3 causes and in relation to the bill for the eradication of child marriage.



Actions of influence and advocacy for the decriminalization of abortion for three causes continued throughout 2020.

ACCESS TO INFORMATION AND EDUCATION ON SEXUAL AND REPRODUCTIVE RIGHTS



Photo: Luis Emilio González.

The pandemic forced us to adjust the way we approach our actions, including advocacy work and capacity building, for which it was necessary to introduce new strategies, such as virtual work multipliers, which did not limit our achievements in sexual and reproductive rights education.

Social and advocacy work requires methodological tools and guides, which we completed during the past year. We now have the Comprehensive Sexuality Education Manual (CSE), addressed to adolescent and youth multipliers, designed

with infographics in order to achieve learning adapted to the characteristics of the population and the conditions where the activities are carried out, strengthening the implementation of community work in CSE. We are also developing other support tools with this same focus..

To address the issues of Violence against Women (VAW), sexual and reproductive rights and masculinity, we carried out workshops, gave lectures and distributed educational materials that reached 9,357 people.

With regards to positive masculinities, we worked on strengthening institutional capacities to incorporate the subject in the work of the institutions, with the development of educational materials and the training of the community work team.

Knowledgeable doctors and nurses on sexual and reproductive rights will guarantee an adequate flow of information with our clients. For this reason, one of the main advocacy actions we implemented was the distribution and socialization of the protocol on contraceptives among 325 doctors and nurses from the 9 regions of the Ministry of Public Health.

In 2020 we incorporated into our youth work the focus of political influence for the advocacy and exercise of sexual and reproductive rights, in order to ensure the access of women and young girls to sexual and reproductive health from a truly comprehensive care perspective that recognizes health as one of the fundamental aspects of human life, inherent to the social, political and cultural rights that are key to societal development.

Also in 2020 the project, Youth Leadership for Local Public Policy Advocacy was born, implemented together with Plan International in the Dominican Republic and European Union funding, to contribute to the recognition of the demands from society organizations to promote the exercise of social, civil, economic and political rights, especially sexual and reproductive rights (SRR) and gender equality in the provinces of Azua, Barahona, Duarte, Santiago and La Altagracia.



Postcards and animated videos were created with real life characters, providing information about changes typical during adolescence.



IN 2020

6,521,896

people were reached with positive messages
on health and sexual and reproductive rights
through social networks and other media

288 VOLUNTARY MULTIPLIERS TRAINED OR
REINFORCED ON THE CSE CURRICULUM.

48 ADOLESCENTS MALES AND YOUTH TRAINED
AS MULTIPLIERS FOR THE PROMOTION OF
POSITIVE MASCULINITY.

8,140 YOUNG PEERS REACHED WITH
INFORMATION ON CSE.

MESSAGES ON HEALTH AND SEXUAL AND REPRODUCTIVE RIGHTS IN THE MEDIA AND SOCIAL NETWORKS



The program Youth and Community Education led various virtual activities addressing issues like child marriage, access to contraceptive methods in crisis situations and others.

Although the restrictive measures to contain the pandemic imposed drastic social limitations, we carried out social advocacy through actions of dissemination in social media, with the participation

of officials from the institution and members of the program, Youth and Community Education in different virtual platforms, radio and television programs and press and digital releases.



We addressed and developed topics such as the access to contraceptive methods during a global crisis, child marriage, advocacy for the Penal Code to allow abortion based on three causes, the comprehensive law on violence, psychological assistance on line, mental health in times of a pandemic, masculinities and sexual health, prevention of violence against women and HIV in times of a pandemic, among others.

The restrictions forced us to seek and find new channels to disseminate information, prioritizing publications in social networks, which in turn increased the number of followers and interactions. Based on this, we achieved a great outreach of our advocacy actions on health and sexual and reproductive rights that is verified with statistics.

Posts on Social Networks & Web page

| | |
|----------------|------------------------------|
| Facebook | 6,425,359 (organic and paid) |
| Facebook Youth | 8,283 |
| Twitter | 350,825 |
| Instagram | 688,395 (organic and paid) |
| YouTube | 102,100 |
| Página Web | 454,616 sessions |



3

*Strengthening
institutional capacities*

STRATEGIC ACTION LINE

The global crisis that hit us in March 2020 put to the test the resilience capacity of people and institutions and forced us to reinvent ourselves, both personally and at work, so we can conclude that the particular characteristics that marked 2020 contributed to the strengthening of our institutional capacities.

HUMAN MANAGEMENT, SPEARHEADING CHANGE

Profamilia's Human Management led part of this process with actions focused on the optimal performance of our human resources, such as the quick and efficient transition to teleworking of the institutional areas that did not include face-to-face services or those in which presence was not essential, which allowed us to continue operating amidst the mobility and social distancing restrictions imposed by the pandemic.

We ensured the continuous safety and wellbeing of our collaborators at the workplace by providing our staff with Personal Safety Equipment (PSE), applying the prevention and protection protocols and having sessions to offer emotional support and self-care.

This area also actively participated in the job evaluation process, an action that was carried out with the hiring of the consulting firm AGRHUPA. An internal team made up of the Executive Management, the Senior Finance and Administration Management

and Human Management, together with the consultant, defined and evaluated the factors and subsequently began the evaluation process of 70 positions.

Part of this team's objectives was to review and update job descriptions and establish policies on salaries, taking into account the assessment and the salary scale study carried out by Macros Consulting and the current market trends.

Staff trainings were conducted as part of the institutional strengthening to enable the staff to perform their work in line with the guidelines of the Strategic Plan and with the institutional mission, vision and values. These included the participation of 335 medical collaborators and members of the administrative area in trainings on sexual and reproductive health and rights and gender equality, 225 in behavioral trainings and 51 new entry staff in induction courses.

ECONOMY AND FINANCIAL SUSTAINABILITY

As a non-governmental organization that provides sexual and reproductive health services and medical specialties, Profamilia relies on the financial support of national and international organizations as well as the Dominican government, which contributes to maintaining our services at low cost with quality, equity and respect.

Transparency in accountability has been another of Profamilia's pillars in financial management and has earned us the trust and continued support of our donors, an achievement of the finance area, which conducts continuous internal audits, as well as an institutional external audit and several inspections of every donor project every year.

Thanks to all the controls we implemented, 2020 was no different from previous years and the audits delivered financial statements with a clean opinion. These documents are available on our webpage www.profamilia.org.do.

CONTINUOUS IMPROVEMENT, IN THE FACE OF NEW CHALLENGES



2020 has been so far the year of great challenges for the Continuous Improvement area, which accompanied every stage of the period with the identification, analysis, definition and control of institutional processes by reviewing and updating 13 institutional policies and procedures, the supply chain to identify the necessary action lines and plans to improve the performance of the distribution system.

Also, together with Human Resources Management, they reviewed the institutional performance evaluation model, a process in which they considered the proposals for changes to the model that were presented in the strategic committee and were approved by the Executive Management.

During the 12 months of 2020 follow up actions were carried out in the internal work systems, such as those established in the areas of billing and collections; the migration of tools to monitor billing indicators; training of the people responsible for billing at each of the clinics on their use and practical application, all of which allowed us to streamline processes and improve productivity.

ECOFRIENDLY PROFAMILIA



As part of the eco-friendly initiatives launched during 2020, together with informative actions for the staff, at Profamilia we set out to, and succeeded, eliminate the use of disposable cutlery, plates and cups in the Central Office (OC) and replaced them with personal utensils for permanent use, as well as the collection for recycling of plastic bottles and cardboard waste in coordination with the Asociación de Industrias de la RD (AIRD).

In addition, at the Profamilia Sabana Perdida Clinic, thanks to the technical and financial support of Engineers Without Frontiers and the Clara Lionel Foundation, we started the installation process of solar panels that includes the adaptations that will ensure service in case of natural disasters.

These are measures that gradually contribute to change institutional and personal culture in the use of disposable products, to support the conservation of our common habitat, planet Earth.



BOARD OF DIRECTORS, EFICACIA OPERATIVA

The Board of Directors played a prominent role in the improvement of political and operational efficiency during 2020, with the renovation of the Board mechanism which has a women as the Chair and consists of 7 members and 6 alternate members, as well as the integration of two youth representatives with a progressive profile, sensitive to sexual and reproductive rights and gender equality.

The profile of our Board of Directors is made up of professionals from diverse disciplines that allows for different visions and criteria, always within the framework of rights, among which we have doctors, lawyer, financial specialist, businesswoman, communicator, marketing expert, administrator, an expert in international relations and an interpreter.

The cohesion of efforts and partnerships with organizations with objectives related to Profamilia represent a contribution to the achievement of our goals and institutional growth, which this year shows 90% of programmatic implementation of the projects ending in December 2020.

One example is the cooperation agreement we signed with the International Organization for Migration (OIM) of the United Nations, which helps us provide sexual and reproductive health services in our clinics to women victims of trafficking and that paved the way for an approach strategy to serve trafficked population and people in situations of extreme vulnerability.

BOARD OF DIRECTORS

2020-2022

Melba Barnett - *Chair*

Francisco Álvarez Valdez - *Vice Chair*

Ivelisse Rosario - *Treasurer*

Millizen Uribe - *Secretary*

Jocelyn Caminero - *Member*

Amelia Vicini - *Member*

Víctor Rosario - *Member*

Ana Navarro - *Alternate Vice Chair*

José Deláncer - *Alternate Treasurer*

Milcíades Albert - *Alternate Secretary*

Yildalina Tatem - *Alternate Member*

Arlette Palacios - *Alternate Member*

Radhive Pérez - *Alternate Member*

Ana Gabriela Soto - *Youth Representative*

Andrea Haza - *Youth Representative*

WORKING TOGETHER OUR DONORS

Like every year, the fulfillment of our objectives as set out in the Institutional Strategic Plan is possible because we have the financial support of national and international organizations with common interests.

We appreciate the cooperation of institutions that, through their donations, make possible for Profamilia to continue providing sexual and reproductive health services and medical specialties at low cost to vulnerable populations, as well as promoting the respect for sexual and reproductive rights, which are human rights.

Thanks to all of them.

- Ayuntamiento de Madrid/CIDEAL
[Municipality of Madrid]
- Community of Castilla la Mancha
- CONRAD
- Consejo Nacional para el VIH y el Sida
CONAVIHSIDA *[National AIDS Council]*
- Canadian Embassy in the Dominican Republic
- International Planned Parenthood Federation
(IPPF London)
- Swedish Association for Sexuality Education
(RFSU)
- International Planned Parenthood Federation
(IPPFERHO)
- International Planned Parenthood Federation
(IPPFERHO) PACKARD Foundation
- International Planned Parenthood Federation
(IPPFERHO) TOULMIN Foundation
- Family Health International (FHI)
- Atenea Foundation
- Instituto Dermatológico y Cirugía de Piel
(IDCP), *[Dermatology and Skin Surgery
Institute]*, *The Global Fund to Fight AIDS,
Tuberculosis and Malaria*
- Ministry of Public Health *[MSP]*, Government
of the Dominican Republic.
- OXFAM
- Population Council
- European Union
- Clara Lionel Foundation
- Engineers without Borders





2020 ANNUAL REPORT

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